

FOR APPLICATION ASSISTANCE,  
ELIGIBILITY PREScreenING,  
INFORMATION, OR QUESTIONS:

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The Food Basket SNAP Outreach



FOR ONLINE APPLICATION OR  
RECERTIFICATION, INCOME  
STANDARDS, DEPARTMENT OF  
HUMAN SERVICES PROCESSING  
CENTERS, OR FOR MORE  
INFORMATION.

OR VISIT

[humanservices.hawaii.gov/bessd/snap](http://humanservices.hawaii.gov/bessd/snap)

Or call DHS Public Assistance Toll Free  
Information Line at 1-855-643-1643

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# NEED HELP BUYING GROCERIES?

## The Food Basket is here to help.

As a contracted Hawaii State  
Department of Human Services  
SNAP Outreach Provider we provide  
SNAP (formerly Food Stamps)  
application assistance, eligibility  
prescreening, and information.

## WHAT IS SNAP?

The Supplemental Nutrition Assistance Program (SNAP), formerly known as the Food Stamps Program, is a federally funded program administered by the Hawaii State Department of Human Services (DHS) to provide supplemental food benefits for qualifying low-income households.

## HOW DOES IT WORK?

If you qualify, you will receive an Electronic Benefits Transfer (EBT) debit card (Kokua Card) to buy unprepared foods and seeds or plants, for growing food, at SNAP-authorized grocery stores and farmer's markets. SNAP benefits are automatically deposited into the EBT debit card once a month.

## WHO CAN APPLY?

- Residents of Hawaii
- U.S. citizens or lawfully present non-citizens\*
- Non-citizens with U.S citizen children
- Not collecting SNAP benefits in any other state
- Households that meet certain income and asset limits
- College students who meet certain requirements or exemptions



## WHAT DOCUMENTS DO I NEED TO PROVIDE?

- **SNAP APPLICATION:** online or paper form
- **PROOF OF IDENTITY:** passport, birth certificate, Driver's license, or State ID
- **PROOF OF CITIZENSHIP:** passport, birth certificate, or immigration document
- **SOCIAL SECURITY (SS) card**
- **PROOF OF RESIDENCY:** rental agreement, utility bill, or statement from shelter
- **PROOF OF INCOME:** paystub, SS award letter, child support payments, alimony payments, self-employment record, Veteran's Affairs award letter, etc.
- **PROOF OF EXPENSES:** rent or mortgage payments, property tax, home insurance, child support payments, utility bills, phone bill, etc.
- For individuals sixty (60) and older or disabled, if available, medical expenses, including dental, vision, prescription, or other qualified medical expenses\*

\*Contact our SNAP Outreach Specialists for more detailed requirement information.

## HOW IS ELIGIBILITY DETERMINED?

Department of Human Services (DHS) determines eligibility based primarily on household income and size. Households may be eligible even if someone in the home receives earned (working) or unearned (non-working) income, such as Social Security or retirement benefits. Applicants with assets such as land, building, bank accounts, stocks, bonds, certain vehicles, or retirement accounts may still be eligible for SNAP benefits.\*

## WHAT IS THE BENEFIT AMOUNT?

DHS determines the benefit amount each household receives according to federal standards based on household income, size, and certain expenses. The benefit amount may change when there are changes in the household's circumstances.\*

## HOW DO I APPLY?

For step-by-step application assistance, eligibility prescreening, or more detailed information, contact our SNAP Outreach Specialists or visit a DHS SNAP Processing Center or their website.