

**SUMMARY - Waiver of ERs and SMRFs Related to the Recent Wild Fires:**

Eligibility Renewals and Six-Month Report Forms will be suspended statewide for August 2023, September 2023, and October 2023. Households that were scheduled to renew their SNAP and/or Financial benefits from August 2023 through October 2023 will receive renewal extensions and do not have to submit these forms. Households affected by this renewal extension are being provided additional time to stabilize their situation.

Eligibility Renewal (ER) or Six-Month Report Form (SMRF) submitted for August and September 2023 will be disregarded. These households will need to re-submit any relevant information such as reduction of income, address change, household member changes, etc. at the time of their next ER or SMRF.

Once the renewal extension has ended, these households will be sent notices at their next ER and SMRF.

**FREQUENTLY ASKED QUESTIONS (FAQs):**

***Do households need to complete ERs or SMRFs for August, September and October 2023?***

No. Six Month Report Forms (SMRFs) due in August, September and October 2023 are suspended. These households will receive renewal extensions now, and a notice in the future when it is time to renew their benefits after the renewal extension ends.

***Is the temporary suspension of ERs and SMRFs statewide?***

Yes. The suspension for August, September, and October 2023 ERs and SMRFs is statewide.

***If I moved, do I need to submit a change of address to DHS?***

You are not required to report a change of address, but may want to consider reporting the change, as mail sent by DHS will not be forwarded if the address is not current. If you would like to report this change, please notify DHS even if you have already submitted an ER or SMRF for August or September 2023.

***If I experience a loss of income, do I need to notify DHS of this change?***

SNAP households that have lost income or had a reduction in hours may report this change to DHS. If you would like to report this change, please notify DHS even if you have already submitted an ER or SMRF for August or September 2023.

***What if I have additional questions regarding DHS reporting requirements?***

If you have questions, please contact the DHS Public Assistance Information System at 1-855-643-1643, or visit a DHS Processing Center in your area. A list of DHS Processing Centers is online at <https://humanservices.hawaii.gov>.