

**Processing Centers**

To reach our Statewide Branch Support Desk, please dial toll free: 1-855-643-1643

**Oahu**

Kapolei Processing Center  
601 Kamokila Boulevard, Room 117  
Kapolei, HI 96707  
Fax: 692-7783  
Email: [KapoleiPC@dhs.hawaii.gov](mailto:KapoleiPC@dhs.hawaii.gov)

Koolau Processing Center  
Waikalua – **Lobby remains closed until further notice**  
45-260 Waikalua Road  
Kaneohe, HI 96744  
Fax: 233-3620  
Email: [KoolauPC@dhs.hawaii.gov](mailto:KoolauPC@dhs.hawaii.gov)

Luluku Location  
45-513 Luluku Road  
Kaneohe, HI 96744  
Fax: 233-5358  
Email: [KoolauPC@dhs.hawaii.gov](mailto:KoolauPC@dhs.hawaii.gov)

KPT Processing Center  
1485 Linapuni Street, Suite 122  
Honolulu, HI 96819  
Fax: 832-3392  
Email: [KPTPC@dhs.hawaii.gov](mailto:KPTPC@dhs.hawaii.gov)

OR&L Processing Center  
333 North King Street, Room 200  
Honolulu, HI 96817  
Fax: 586-8138  
Email: [OR&LPC@dhs.hawaii.gov](mailto:OR&LPC@dhs.hawaii.gov)

Pohulani Processing Center  
677 Queen Street, Suite 400B  
Honolulu, HI 96813  
Fax: 587-5297  
Email: [PohulaniPC@dhs.hawaii.gov](mailto:PohulaniPC@dhs.hawaii.gov)

Wahiawa Processing Center  
929 Center Street  
Wahiawa, HI 96786  
Fax: 622-6484  
Email: [WahiawaPC@dhs.hawaii.gov](mailto:WahiawaPC@dhs.hawaii.gov)

Waianae Processing Center  
86-120 Farrington Highway, Suite A103  
Waianae, HI 96792  
Fax: 697-7184  
Email: [WaianaePC@dhs.hawaii.gov](mailto:WaianaePC@dhs.hawaii.gov)

Department of Human Services  
Benefit, Employment and Support Services Division

Waipahu Processing Center  
94-275 Mokuola Street, Room 303A  
Waipahu, HI 96797  
Fax: 675-0038  
Email: [WaipahuPC@dhs.hawaii.gov](mailto:WaipahuPC@dhs.hawaii.gov)

**Kauai**

Kauai Processing Center  
Former Lihue Courthouse Building  
3059 Umi Street, Room A110  
Lihue, HI 96766  
Fax: 808-335-844  
Email: [KauaiPC@dhs.hawaii.gov](mailto:KauaiPC@dhs.hawaii.gov)

**Maui County**

Maui Processing Center  
State Building  
54 High St. #125  
Wailuku, HI 96793  
Fax: 808-984-8333  
Email: [MauiPC@dhs.hawaii.gov](mailto:MauiPC@dhs.hawaii.gov)

Lunalilo Building - **Lobby remains closed until further notice**  
35 Lunalilo St., Suite 300  
Wailuku, HI 96793  
Fax: 808-243-5114  
Email: [MauiPC@dhs.hawaii.gov](mailto:MauiPC@dhs.hawaii.gov)

Molokai Processing Center  
55 Makaena Pl. Rm. 1  
Kaunakakai, HI 96748  
Fax: 808-553-1720  
Email: [MolokaiLanaiPC@dhs.hawaii.gov](mailto:MolokaiLanaiPC@dhs.hawaii.gov)

Mailing Address: PO Box 70,  
Kaunakakai, HI 96748

Lanai Sub-Unit  
730 Lanai Avenue  
Lanai City, HI 96763  
Fax: 808-565-6460  
Email: [MolokaiLanaiPC@dhs.hawaii.gov](mailto:MolokaiLanaiPC@dhs.hawaii.gov)

Mailing Address: PO Box 631374  
Lanai City, HI 96763

**Hawaii Island**

North Hilo Processing Center  
Kulana Na'auao Building  
13 Kekaulike Street

Department of Human Services  
Benefit, Employment and Support Services Division

Hilo, HI 96720  
Fax: 808-933-8856  
Email: [NorthHiloPC@dhs.hawaii.gov](mailto:NorthHiloPC@dhs.hawaii.gov)

South Hilo Processing Center  
Kinoole Plaza  
1990 Kinoole St., Ste. 108  
Hilo, HI 96720  
Fax: 808-981-2819  
Email: [SouthHiloPC@dhs.hawaii.gov](mailto:SouthHiloPC@dhs.hawaii.gov)

West Hawaii Processing Center  
North Kona Office  
75-5722 Hanama Pl., Ste 1105  
Kailua-Kona, HI 96740-4127  
Fax: 808-327-4684  
Email: [WestHawaiiPC@dhs.hawaii.gov](mailto:WestHawaiiPC@dhs.hawaii.gov)

South Kona Office  
Captain Cook Civic Center  
82-6130 Mamalahoa Hwy. Bldg. 2  
Captain Cook, HI 96704  
Fax: 808-323-4549  
Email: [WestHawaiiPC@dhs.hawaii.gov](mailto:WestHawaiiPC@dhs.hawaii.gov)

Mailing Address:  
PO Box 225  
Captain Cook, HI 96704

Ka'u Office  
Naalehu Civic Center  
95-5669 Mamalahoa Hwy.  
Naalehu, HI 96772  
Fax: 808-929-9500  
Email: [WestHawaiiPC@dhs.hawaii.gov](mailto:WestHawaiiPC@dhs.hawaii.gov)

Mailing Address:  
PO Box 6  
Naalehu, HI 96772

Kamuela-Hamakua Office - **Lobby remains closed until further notice**  
State Office Building #1, Rm#110  
45-3380 Mamane St.  
Honokaa, HI 96727  
Fax: 808-775-8858  
Email: [WestHawaiiPC@dhs.hawaii.gov](mailto:WestHawaiiPC@dhs.hawaii.gov)

Kohala Office - **Lobby remains closed until further notice**  
State Office Building  
54-3900 Akoni Pule Hwy.  
Kapaau, HI 96755

Department of Human Services  
Benefit, Employment and Support Services Division

Fax: 808-889-7132

Email: [WestHawaiiPC@dhs.hawaii.gov](mailto:WestHawaiiPC@dhs.hawaii.gov)

Mailing Address: PO Box 249  
Kapaau, HI 96755

**First-To-Work Units**

[State] Units that service individuals who are U.S. citizens from single and 2-parent TANF families:

Downtown FTW Unit 1

333 North King Street, Room 100

Honolulu, HI 96817

Phone: (808) 587-3850

Downtown FTW Unit 2

677 Queen Street, Suite 400A

Honolulu, HI 96813

Phone: (808) 587-5250

Waipahu FTW Unit

94-275 Mokuola Street, Room 105

Waipahu, HI 96797

Phone: (808) 675-0081

Waianae FTW Unit

601 Kamokila Boulevard, Room 138

Kapolei, HI 96707

Phone: (808) 692-7760

Wahiawa FTW Unit

1008 California Avenue, Building B

Wahiawa, HI 96786

Phone: (808) 622-6314

Kailua FTW Unit

354 Uluniu Street, Room 401

Kailua, HI 96734

Phone: (808) 266-9620

Central Hilo FTW Unit

1990 Kinoole Street, Suite 109

Hilo, HI 96720

Phone: (808) 981-7290

North Kona 2 FTW Unit <sup>2</sup>

75-5722 Hanama Place, Room 1105

Kailua-Kona, HI 96740

Phone: (808) 327-4755

Maui Central FTW Unit <sup>1</sup>

270 Waiehu Beach Road, Suite 107

Wailuku, HI 96793

Phone: (808) 243-5866

<sup>1</sup> Services Molokai

Kauai South FTW Unit

3059 Umi Street, Suite 104

Lihue, Hawaii 96766

Department of Human Services  
Benefit, Employment and Support Services Division

Phone: (808) 241-3679

[Contractor] Units that service individuals who are non-citizens from single and 2-parent TANF families:

FTW West Oahu  
338 Kamokila Blvd., Suite 206  
Kapolei, HI 96707  
Phone: (808) 792-5090

FTW East Oahu  
1075 South Beretania Street, Room 200  
Honolulu, HI 96814  
Phone: (808) 521-9675

FTW Maui County  
250 Alamaha Street, Suite N16B  
Kahului, HI 96732  
Phone: (808) 442-8914

FTW Kauai County  
4334 Rice Street, Suite 205  
Lihue, HI 96766  
Phone: (808) 482-3200

FTW East Hawaii  
500 Kalaniana'ole Avenue, Suite 3  
Hilo, HI 96720  
Phone: (808) 961-3918

FTW West Hawaii  
74-5599 Luhia Street, Suite F-4  
Kailua-Kona, HI 96740  
Phone: (808) 443-5850

[Contractor] Units that service TANF individuals who are temporarily disabled or recovering from substance/alcohol abuse, regardless of family composition or citizenship status:

FTW-VR West Oahu <sup>3</sup>  
338 Kamokila Blvd., Suite 206  
Kapolei, HI 96707  
Phone: (808) 792-5105

FTW-VR East Oahu  
1075 South Beretania Street  
Honolulu, HI 96814  
Phone: (808) 737-2800

FTW-VR Maui County  
250 Alamaha Street, Suite N16B  
Kahului, HI 96732  
Phone: (808) 442-8914

Department of Human Services  
Benefit, Employment and Support Services Division

FTW-VR Kauai County  
4334 Rice Street, Suite 205  
Lihue, HI 96766  
Phone: (808) 482-3200

FTW-VR East Hawaii  
200 Kanoelehua Avenue, Suite 102  
Hilo, HI 96720  
Phone: (808) 933-9675

FTW-VR West Hawaii  
74-5599 Luhia Street, Suite F-4  
Kailua-Kona, HI 96740  
Phone: (808) 443-5850

**Child Care Licensing Units**

**Oahu**

Child Care Licensing Unit 1  
Pohulani Elderly Housing Project  
677 Queen Street, Room 400A Honolulu, HI 96813  
Phone: (808) 587-5266

Child Care Licensing Unit 2  
Waipahu Civic Center  
94-275 Mokuola Street, Room 203  
Waipahu, HI 96797  
Phone: (808) 675-0470

**East Hawaii**

Central Hilo Unit  
1990 Kinoole Street, Suite 109  
Hilo, HI 96720  
Phone: (808) 981-7290

**West Hawaii**

North Kona 2 Unit  
73-4257 Hulikoa Dr, Suite C  
Kailua-Kona, HI 96740  
Phone: (808) 327-4755

**Maui (includes Lanai & Molokai)**

Central Maui Unit Waiehu Beach Center  
270 Waiehu Beach Road, Suite 107  
Wailuku, HI 96793  
Phone: (808) 243-5866

**Kauai**

South Unit  
Former Lihue Courthouse Building  
3059 Umi Street, Suite 104  
Lihue, HI 96766  
Phone: (808) 241-3679